

Webex Product Comparison Table



	WebEx Teams	Webex Meetings	Webex Events	Webex Training	Cisco Webex Support
Product Description	Team collaboration application that supports Chat, Video, VoIP, Whiteboarding, Screensharing and File sharing through a single application.	Host and attend video meetings: Present information, share applications, and collaborate on projects .	Stage large-scale online events and webinars.	Deliver highly interactive and effective online training and e-learning.	Deliver efficient, personalized customer service and IT support.
Usage scenarios	Initiate meeting anywhere and be able to switch devices seamlessly. And keep the conversation going after the meeting.	Collaborative sessions, internal and external meetings, product and project coordination, demos, sales presentations	Moderated webinars, events and conferences, product launches, employee communications	Employee, partner, and customer training product rollouts; certification and IT training; distance learning	Remote employee and customer IT support, personalized customer service through the Internet
Number of attendees	Up to 100 user and 5 video end points	Up to 1,000 (including 200 video devices) + streaming capabilities	Up to 3,000 (including 200 video devices) + streaming capabilities	Up to 1,000	Up to 8 concurrent sessions with 5 participants in each
Direct online purchase option		Yes, go to Webex.com for up to 200 users.	—	—	—
Real-time sharing	Screen, application, file, and browser	Screen, application, file, and browser	Screen, application, file, and browser	Screen, application, file, and browser	Screen and application
Multimedia sharing	✓	✓	✓	✓	✓
Whiteboards and annotation tools	✓	✓	✓	✓	Annotation tools only
Text chat (managed and moderated)	✓	✓	✓	✓	✓

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File transfer	✓	✓	Available on request	✓	✓
Audio and Video	✓	✓	✓	✓	✓
Audio options	Webex Cloud Connected Audio, Webex PSTN, VoIP, Telephony Service Provider	Webex Cloud Connected Audio, Webex PSTN, VoIP, Telephony Service Provider	Audio broadcast, Webex Cloud Connected Audio, Webex PSTN, VoIP, Telephony Service Provider	Webex Cloud Connected Audio, Webex PSTN, VoIP, Telephony Service Provider	Webex Cloud Connected Audio, Webex PSTN, VoIP, Telephony Service Provider
Audio features	Integrated scheduling and reservationless conferencing; Dial in, Call Me, or Connect with My Computer (with high definition audio); active-speaker indicator and intelligent video switching; mute/unmute participants; invite by phone; seamless switching between telephony audio and VOIP; robust security options	Integrated scheduling and reservationless conferencing; Dial in, Call Me, or Connect with My Computer (with high definition audio); active-speaker indicator and intelligent video switching; mute/unmute participants; invite by phone; seamless switching between telephony audio and VOIP; robust security options	Integrated scheduling; dial-in, Call Me, Connect with My Computer (with high definition audio), or audio broadcast; active-speaker indicator and intelligent video switching; mute/unmute participants; seamless switching between telephony audio and VOIP	Integrated scheduling; dial-in, Call Me, or Connect with My Computer (with high definition audio); active-speaker indicator and intelligent video switching; mute/unmute participants; seamless switching between telephony audio and VOIP	—
Video	HD video; multipoint; full-screen view; expanded full-screen view	HD video; multipoint; full-screen view; expanded full-screen view	HD video; multipoint; full-screen video	HD video; multipoint; full-screen view; expanded full-screen view	High-quality video; single-point only
Video devices	Cisco and third-party solutions; Cisco and third-party soft clients; WebEx Teams mobile and desktop	Cisco and third-party endpoints; Cisco and third-party soft clients; Webex mobile, desktop, and web	Cisco and third-party endpoints; Cisco and third-party soft clients; Webex mobile, desktop, and web	Webex desktop, mobile and web (attendees)	Webex desktop
People Insights	✓	✓	✓	—	—
Real-time transcription, automated closed captioning, note-taking, voice commands, recorded transcripts	—	Yes (available under separate SKU)	Yes (available under separate SKU)	—	—
Live streaming to RTMP-supported platforms (Facebook, YouTube, Vbrick, LinkedIn, etc.)	—	✓	✓	—	—

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Blurred and virtual backgrounds	On iOS	On iOS	On iOS	On iOS	—
Personal room	✓	✓	—	—	—
Avatars	✓	✓	—	—	—
Participant list	✓	✓	✓	✓	✓
Polling	✓	✓	✓	✓	—
Program and campaign management and post-event surveys	—	—	✓	—	—
Lead source tracking and enrollment scoring	—	—	✓	—	—
Registration management	—	✓	✓	✓	—
Testing, instant grading, and instructor scoring	—	—	—	✓	—
Breakout sessions and hands-on labs	—	—	—	✓	—
Permissions-based remote control	✓	✓	✓	✓	✓
Reports	✓	✓	✓	✓	✓
Paid sessions (e-commerce)	—	—	✓	✓	—

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Operating system support (Windows, Mac, Linux)	✓	✓	✓	✓	✓
Join and attend from mobile devices	✓	✓	✓	✓	—
Join and attend from web app (no download)	✗	✓	✓	✓	—
Join and attend from email invitation	✗	✓	✓	✓	—
Network-based recording	✓	✓	✓	✓	✓
Microsoft Outlook and Lotus Notes integration	✓	✓	✓	✓	✓
Enterprise integrations	Webex supports 3rd party integrations around various verticals: Collaboration (Microsoft Teams, Google drive, Box, Twitter, Trello, Zendesk, Sales Force and Google Calendar)	Webex supports 3rd party integrations around various verticals: Collaboration (Microsoft Teams, Slack, Workplace by Facebook); Task Automation (Microsoft Power Automate); SW Management (Bitbucket, Jira), CRM (Zendesk); Health (Epic); and for Education we built an LMS Connector which allowed Sakai, Moodle, Blackboard, Canvas, Brightspace by D2L to build integrations. 3rd parties can also use Webex Meetings APIs to build their own integrations.	—	—	—
User management		✓	✓	✓	✓
Site management		✓	✓	✓	✓
Site report		✓	✓	✓	✓
Languages	English, Chinese (Simplified and Traditional), Danish, Dutch, French, German, Italian, Japanese, Korean, Portuguese (Brazilian), Russian, Spanish (European and Latin American), Swedish, Turkish	English, Chinese (Simplified and Traditional), Danish, Dutch, French, German, Italian, Japanese, Korean, Portuguese (Brazilian), Russian, Spanish (European and Latin American), Swedish, Turkish	English, Chinese (Simplified and Traditional), Danish, Dutch, French, German, Italian, Japanese, Korean, Portuguese (Brazilian), Russian, Spanish (European and Latin American), Turkish	English, Chinese (Simplified and Traditional), Danish, Dutch, French, German, Italian, Japanese, Korean, Portuguese (Brazilian), Russian, Spanish (European and Latin American), Turkish	English, Chinese (Simplified and Traditional), Danish, Dutch, French, German, Italian, Japanese, Korean, Portuguese (Brazilian), Russian, Spanish (European and Latin American), Turkish